

NACA Spring Training 2022



May 11–14
Sheraton Grand at Wild Horse Pass
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Table of Contents

Welcome Message from Ira	4
Condensed Schedule	6
Full Schedule	9
Thank You to Committee Members	22
Consumer Advocate Award Winners	24
Thank You to Scholarship Donors	25
Thank You to Cy Pres Donors	27
Join us in New Orleans in 2023!	back cover





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Welcome from Ira

Welcome to NACA's 2022 Spring Training.

We are excited to be able to finally host the Spring Training in-person this year. The past two years have been very tough for all of us, and we're glad to be able to gather with our community again to catch up with everyone and share learning and networking opportunities.

It is our belief that the in-person Spring Training will be different from any consumer advocacy conference you've attended before. In addition to the engaging and practical peer-to-peer learning that you've come to expect from NACA, we have also intentionally crafted numerous networking and social activities for you to strengthen your connections and bonds with fellow consumer attorneys. We know that this is particularly essential now, after two years of restricted contact with others and limited options for gathering together.

We're confident that you will benefit from attending networking activities such as the reception, networking dinners, lunches, and other events, in addition to attending sessions from our three tracks: Auto Fraud, FCRA, and Case Valuation and Damages. Every aspect of the Spring Training was carefully designed to foster your personal and professional growth and to strengthen the consumer advocacy community.

Thank you for joining us for the
2022 NACA Spring Training.

Ira Rheingold



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Condensed Schedule

Wednesday, May 11

8:00 a.m.–5:00 p.m.

Trial Skills and Class Action Workshops

Thursday, May 12

8:00 a.m.–11:30 a.m.

Trial Skills, Class Action, and FCRA Workshops

11:45 a.m.–12:45 p.m.

Networking Lunch

1:15 p.m.–5:00 p.m.

Spring Training Sessions

5:00 p.m.–6:00 p.m.

Reception and Awards Ceremony

6:30 p.m.

Networking Dinners

Friday, May 13

7:00 a.m.–8:30 a.m.

Breakfast

8:00 a.m.–8:30 a.m.

How Federal Judges View Consumer Cases

8:45 a.m.–11:30

Spring Training Sessions

11:45 a.m.–1:00 p.m.

Annual Meeting Lunch

1:15 p.m.–5:00 p.m.

Spring Training Sessions

5:30 p.m.–6:00 p.m.

Mentor/Mentee Mingle

6:00 p.m.–7:00 p.m.

Women's Reception

7:00 p.m.

Networking Dinners

Saturday, May 14

7:30 a.m.–8:30 a.m.

Breakfast and Legislative Updates

8:30 a.m.–9:30 a.m.

Joint Ethics Session

9:45 a.m.–12:00 p.m.

Last Spring Training Sessions

12:15–5:00 p.m.

Masters' Session

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Full Schedule

Wednesday, May 11

All Tracks

8:00 a.m.—9:00 a.m. **Registration**
Room: Coyote/Buzzard/Eagle Foyer

Class Action Workshop

9:00 a.m.—10:00 a.m. **Anatomy of a Class Action**
Room: Buzzard/Eagle
Speakers: Blythe Chandler, Anna Haac,

10:00 a.m.—10:30 a.m. **Coffee and Networking Break**
Room: Coyote/Buzzard/Eagle Patios

10:30 a.m.—11:30 a.m. **Picking Your Case and Defining Your Class**
Room: Buzzard/Eagle
Speakers: Abbas Kazarounian, David Sugerman

11:30 a.m.—1:00 p.m. **Lunch and Remarks by Sponsor**
Room: Coyote/Buzzard/Eagle Patios

1:15 p.m.—2:15 p.m. **Ethical Dilemmas in Fee Agreements and Co-Counseling**
Room: Buzzard/Eagle
Speaker: Stephen Gardner

2:30 p.m.—3:30 p.m. **Standing**
Room: Buzzard/Eagle
Speakers: Paul Bland, Scott Owens, Vildan Teske

3:30 p.m.—3:45 p.m. **Coffee and Networking Break**
Room: Coyote/Buzzard/Eagle Patios

3:45 p.m.–5:00 p.m. **Using Class Actions in Different Contexts**
Room: Buzzard/Eagle
Speakers: Anna Prakash, Daniel Schlanger, Brian Warwick

5:00 p.m.–6:00 p.m. **Class Action Reception, hosted by KCC**
Room: Coyote/Buzzard/Eagle Patios

Trial Skills Workshop

9:00 a.m.–10:00 a.m. **Warm-up Exercises in Small Groups**
Room: Coyote

10:00 a.m.–10:30 a.m. **Coffee and Networking Break**
Room: Coyote/Buzzard/Eagle Patios

10:30 a.m.–11:30 a.m. **Opening Statements**
Room: Coyote
Participants will be up on their feet, giving opening statements and taking critiques. In developing powerful opening statements, you will gain insights into the other aspects of the trial, examination of witnesses, and closing arguments.

11:30 a.m.–1:00 p.m. **Lunch**
Room: Coyote/Buzzard/Eagle Patios

1:15 p.m.–3:30 p.m. **Opening Statements**
Room: Coyote

3:30 p.m.–3:45 p.m. **Coffee and Networking Break**
Room: Coyote

3:45 p.m.–5:00 p.m. **Opening Statements**
Room: Coyote

Thursday, May 12

All Workshops

8:00 a.m.–8:30 a.m. **Registration**
Room: Komatke Foyer

8:30 a.m.–9:00 a.m. **Breakfast**
Room: Coyote/Buzzard/Eagle Patios

Class Action Workshop

9:00 a.m.–10:00 a.m. **Biggest Dos and Don'ts of Class Actions**
Room: Buzzard/Eagle
Speakers: Neil Fineman, Eric Lechtzin, Angie Robertson

10:00 a.m.–11:30 a.m. **Applications**
Room: Buzzard/Eagle
Speakers: Craig Marchiando, Robert Murphy

Trial Skills Workshop

10:00 a.m.–11:30 a.m. **Opening Statements and Wrap-up**
Room: Coyote

FCRA Fundamentals Workshop

9:00 a.m.–11:30 a.m. **Registration**
Room: Komatke Foyer

8:30 a.m.–10:00 a.m. **ABCs of the FCRA**
Room: Komatke
Speakers: Michael Cardoza, Erika Heath

10:00 a.m.–11:30 a.m. **Practical Tips for Intake and Evaluation (RT)**
Room: Komatke
Speakers: Scott Borison, Mark Mailman

All Tracks

11:45 a.m.–12:45 p.m. Brown Bag Networking Lunch with Remarks from NACA Executive Director Ira Rheingold
Room: Komatke DEFG

1:00 p.m. Spring Training Begins

Auto Track

1:00 p.m.–2:00 p.m. Pre-Suit Investigation of Lemon Law Case
Room: Komatke B
Learn how to handle lemon law cases from intake to issue spotting to filing suit.
Speakers: Shalev Amar, Elliot Conn, Elizabeth Wells

2:15 p.m.–3:15 p.m. Different State Litigation Approaches for Lemon Law (roundtable)
Room: Komatke B
Learn how to litigate lemon law claims.
Speaker: Christina Gill Roseman

3:15 p.m.–3:45 p.m. Coffee and Networking Break
Room: Komatke Foyer

3:45 p.m.–5:00 p.m. Resolution in Lemon Law Cases
Room: Komatke B
Become prepared to resolve lemon law claims while earning attorneys' fees. This is a moderated panel representing states with different statutes.
Speakers: Adam McNeile, Scarlett Steuart

FCRA Track

1:00 p.m.–2:00 p.m.

National FCRA Landscape

Room: Komatke DEF

Learn how recent court decisions and the appellate landscape impacts your practice.

Speaker:s Leonard Bennett, E. Michelle Drake, Matthew Loker

2:15 p.m.–3:15 p.m.

Intake and Case Selection (roundtable)

Learn how to pick successful FCRA claims in the current climate.

Room: Komatke DEF

3:15 p.m.–3:45 p.m.

Coffee and Networking Break

Room: Komatke Foyer

3:45 p.m.–5:00 p.m.

Breaking Down the Defense: Maximizing the Value of Your FCRA cases Through Understanding the Motivations and Incentives of the Defendant

Room: Komatke DEF

Learn how defendants are handling FCRA litigation.

Speakers: John Albanese, James Patrick McNichol

Case Valuation and Damages Track

1:00 p.m.–2:00 p.m.

Preparing the Client for the Case and for Litigation (roundtable)

Room: Komatke C

Learn how to work with your clients to prepare a strong case.

Speaker: Stephanie Tatar

2:15 p.m.–3:15 p.m.

Building the Case during Litigation

Room: Komatke C

Learn how to work with your clients during litigation to prepare a strong case.

Speakers: Rashad Blossom, Chelsea Ortega

3:15 p.m.–3:45 p.m.

Coffee and Networking Break

Room: Komatke Foyer

3:45 p.m.–5:00 p.m.

The Complaint

Room: Komatke C

Learn how to draft an effective complaint in light of Ramirez.

Speakers: Lauren Brennan, Christine Anderson Ferraris

All Tracks

5:00 p.m.–6:00 p.m.

Opening Reception and NACA Awards Ceremony

Room: Akimel Lawn

6:30 p.m. and later

Networking Dinners

Friday, May 13

All Tracks

7:00 a.m.–8:00 a.m.

Breakfast

Room: Komatke Foyer

8:00 a.m.–8:30 a.m.

How Federal Judges View Consumer Cases

Room: Komatke DEF

Speaker: Judge David Duncan (retired)

Auto Track

8:45 a.m.–9:45 a.m.

Discovery in Lemon Law Cases

Room: Komatke B

Become proficient in handling discovery in lemon law cases.

Speakers: John Ellem, Alicia Hinton

- 10:00 a.m.–11:30 a.m. Pre-Suit Investigation of Dealer Fraud Case**
Room: Komatke B
Learn how to handle dealer fraud cases from intake to issue spotting to filing suit.
Speakers: Yelena Gurvich, Kristin Kemnitzer, Sophia Romero
- 11:45 a.m.–1:30 p.m. Annual Meeting Lunch**
Room: Akimel O’otham 1 & 2C
- 1:45 p.m.–2:45 p.m. Different State Litigation Approaches for Dealer Fraud (roundtable)**
Learn how to litigate dealer fraud claims.
Speaker: Thomas Domonoske
- 2:45 p.m.–3:15 p.m. Coffee and Networking Break**
Room: Komatke Foyer
- 3:15 p.m.–4:15 p.m. Discovery in Dealer Fraud Cases**
Room: Komatke B
Become proficient in handling discovery in dealer fraud cases.
Speakers: Hyung Choi, Amy Clark, Veronika Fabian
- 4:30 p.m.–5:30 p.m. Ask a Judge: Auto Fraud**
Room: Komatke B
Learn the judicial perspective on various issues arising in auto fraud cases.
Speakers: Veronika Fabian (moderator), Judge Sara Agne, Judge Fields, Judge Warner

FCRA Track

- 8:45 a.m.–9:45 a.m. New Trends in Identity Theft**
Room: Komatke DEF
Learn about the impact of the latest trends, such as Fintech and eCommerce aps, on identity theft claims.
Speakers: Jody Lopez-Jacobs, Kelle Slaughter, Chi Chi Wu

- 10:00 a.m.–11:30 a.m. Identity Theft Case Examination, Part 1**
Room: Komatke DEF
Develop a pre litigation strategy to handle identity theft claims based on specific fact patterns.
Speakers: Micah Adkins, Suzanne Begnoche
- 11:45 a.m.–1:30 p.m. Annual Meeting Lunch**
Room: Akimel O’otham 1 & 2
- 1:45 p.m.–2:45 p.m. Identity Theft Case Examination, Part 2**
Room: Komatke DEF
Develop litigation strategies for cases against furnishers and CRAs.
Speakers: Sylvia Goldsmith, Casey Nash, Robert Sola
- 2:45 p.m.–3:15 p.m. Coffee and Networking Break**
Room: Komatke Foyer
- 3:15 p.m.–4:15 p.m. Navigating Thorny Issues in Identity Theft**
Room: Komatke DEF
Learn how to handle complex challenges associated with identity theft cases.
Speakers: John Goolsby, Kari Rudd, Carla Sanchez
- 4:30 p.m.–5:30 p.m. Let’s Co-Counsel (roundtable)**
Room: Komatke DEF
Build a team to maximize the value of the case. Develop relationships and referral systems.
Speakers: Sylvia Goldsmith, Robert Sola

Case Valuation and Damages Track

- 8:45 a.m.–9:45 a.m. Written Discovery and Damages**
Room: Komatke C
Learn how to develop a discovery plan to best develop your damages case for trial.
Speakers: Susan Rotkis, Benjamin Sanchez, Adam Thorensen

- 10:00 a.m.–11:30 a.m. Depositions**
Room: Komatke C
Learn how to take an effective deposition.
Speakers: Justin Baxter, Evan Rothfarb
- 11:45 a.m.–1:30 p.m. Annual Meeting Lunch**
Room: Akimel O’otham 1 & 2
- 1:45 p.m.–2:45 p.m. Settlement Discussions: When, Where, and How (rountable)**
Room: Komatke C
Learn how to prepare for successful settlement discussion/mediation.
Speaker: Amy Wells
- 2:45 p.m.–3:15 p.m. Coffee and Networking Break**
Room: Komatke Foyer
- 3:15 p.m.–4:15 p.m. Preparing a Case for Trial**
Room: Komatke C
How to prepare a case for trial for the best outcomes.
Speakers: David Chami, Minal Gahlot
- 4:30 p.m.–5:30 p.m. Mock Focus Group on Trial Preparation**
Room: Komatke C
How to your client and witnesses to take the stand.
Speakers: Bryce Bell, James Francis

All Tracks

- 5:30 p.m.–6:30 p.m. Mentor/Mentee Mingle**
Room: Networking Lounge, Komatke A
- 6:00 p.m.–7:00 p.m. NACA Women Attorneys Networking Event**
Room: Coyote/Buzzard/Eagle Patios
- 7:00 p.m. and later Networking Dinners**

Saturday, May 14

All Tracks

7:30 a.m.—8:30 a.m. **Breakfast and Legislative Update**
Room: Komatke DEFG

8:30 a.m.—9:30 a.m. **Joint Ethics Session on Paraprofessionals**
Room: Komatke DEF
Speakers: Lynda Shely, Keith Swisher

Auto Track

9:45 a.m.—10:45 a.m. **Pre-Suit Investigation of Falsified Credit Application Case**
Room: Komatke B
Learn how to handle falsified credit application cases from intake to issue spotting to filing suit.
Speakers: Greg Babbit, Daniel Blinn, Nick Mattison

10:45 a.m.—11:00 a.m. **Coffee and Networking Break**
Room: Komatke Foyer

11:00 a.m.—12:00 a.m. **Different State Litigation Approaches for Falsified Credit Application Case**
Room: Komatke B
Learn how to litigate falsified credit application cases.
Speakers: Greg Babbit, Daniel Blinn, Nick Mattison

FCRA Track

9:45 a.m.—10:45 a.m. **Using Technology to Run an Efficient FCRA Practice**
Room: Komatke DEF
Explore using technology to streamline your practice.
Speakers: Russell Dombrow, Jared Lee, Subhan Tariq

10:45 a.m.–11:00 a.m. Coffee and Networking Break

Room: Komatke Foyer

11:00 a.m.–12:00 a.m. The Biggest Mistakes from Experienced Practitioners

Room: Komatke DEF

Learn from the mistakes of experienced practitioners.

Speakers: Cary Flitter (moderator), Paul Mengedoth, Carla Sanchez-Adams, A.J. Stecklein, Stephanie Tatar

Case Valuation and Damages Track

9:45 a.m.–10:45 a.m. How to be Successful at Trial

Room: Komatke C

Learn how to choose the right strategy for your case to succeed in trial.

Speakers: Kathi Rawls (moderator), David Marco, Matthew Osborne, Ronald Wilcox

10:45 a.m.–11:00 a.m. Coffee and Networking Break

Room: Komatke Foyer

11:00 a.m.–12:00 p.m. Handling Cases Post-Judgment

Room: Komatke C

Learn how to prepare for post-trial challenges, including appeals and collection of attorneys' fees.

Speakers: Stacy Bardo, Andrew Milz

All Tracks

12:00 p.m.

Spring Training Ends

Masters' Session

12:15 p.m.–1:15 p.m. Lunch and Remarks from Sponsor Top Class Actions

Room: Buzzard/Eagle

1:15 p.m.–3:15 p.m.

Future of Consumer Law: Spotting Growth Areas for Consumer Law

Room: Komatke C

Examine how the following became growth areas of consumer law: Military Lending Act, landlord tenant, data breaches, and marketing and insurance claims.

Speakers: James Francis, Kim Richman, Craig Rothburd, Jane Santoni, Janet Varnell

3:15 p.m.–3:35 p.m.

Break

Room: Komatke C

3:35 p.m.–5:00 p.m.

Tips from the Experts (roundtable)

Room: Komatke C

Learn the secrets of success from NACA's top practitioners in roundtable discussion on relevant current topics, including:

- Arbitration
- Business of Running a Successful Practice
- Class Action Trends
- Technology

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Class Action Workshop

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Paul Bland
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Kim Richman
Amy Tabor
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Amy Wells
Daniel Schlanger

Masters' Session

Stacy Bardo
Daniel Blinn
Ronald Burdge
Peter Holland
Billy Howard
Craig Rothburd
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Janet Varnell

Trial Skills Workshop Leaders

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NACA Consumer Advocate Awards 2022

Please join us in congratulating our award winners!

Matthew Loker: Consumer Attorney of the Year

Jennifer Lavallee: Consumer Advocate of the Year

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